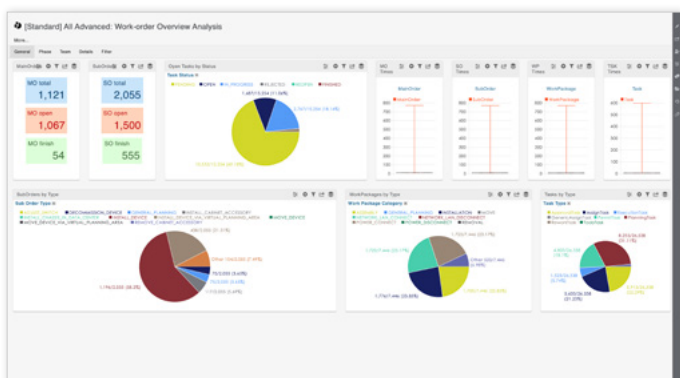


# Workorder Management Report

## Why use this report?


You want to streamline workorder management. Tracking progress, identifying bottlenecks, and evaluating team performance helps improve efficiency, resolve delays, and optimize resources to enhance productivity across the organization.





## KPIs in this report


- **Main and Sub-Orders:**
  - Total number
  - By status (Opened, Finished)
  - By type
- **Number of opened tasks by:**
  - Status
  - Type
- **Processing time statistics:**
  - Average processing time for: Main orders, Sub orders, WorkPackages, Tasks
- **Number of workpackages by category**
- **Processing time by Main Order Phase for:**
  - Main orders
  - Sub orders
  - WorkPackages
  - Tasks
- **Team Statistics:**
  - Number of opened tasks and their statuses per team
  - Finished tasks processing time per team
  - Number of re-opened tasks per team

## Business Value


 **Streamlined Workorder Management:** A clear overview of workorders, tasks, and work packages, enables better tracking and management to ensure deadlines are met.


 **Bottleneck Identification and Resolution:** Highlighting recurring delays and workflow inefficiencies allows targeted interventions to reduce processing times and improve throughput.

 **Improved Team Performance:** Evaluating team productivity by analyzing task completion rates, processing speed, and re-opened tasks identifies both top performers and areas for development.

 **Data-Driven Decision-Making:** Knowledge about task distribution, workflow efficiency, and recurring issues

enables smarter resource allocation and process improvements.

 **Enhanced Customer Satisfaction:** Resolving delays and optimizing workflows helps ensure timely delivery of services, improving overall customer experience.

 **Cost and Resource Optimization:** Identifying opportunities to streamline processes and reallocate resources effectively reduces operational costs and maximizes team output.

## Prerequisites to run this report:

- ✓ FNT PRC Workorder Management